



Belux Return form



Please complete this return form and send it back together with your return shipment.

Any questions? Our customer care is available 24/7 : Belgium 0800162 64
Luxembourg 8002 26 33

PERSONAL DETAILS:

Club Member Number:

First Name:

Last Name:

Address:

Postal Code:

City:

Order number (example 15417198):

REASON OF THE RETURN (not mandatory):

ORDER

- ☐ Wrong product received
- ☐ Wrong product ordered
- ☐ Parcel damaged on arrival

PRODUCT

- ☐ Different from the website description/brochure
- ☐ Doesn't meet the expectations
- ☐ No longer needed
- ☐ Machine(s) to be recycled

QUALITY

- ☐ Quality issue with my machine/accessory
- ☐ Quality issue with my chocolates/biscuits
- ☐ Quality issue with my coffee

ADDITIONAL COMMENTS:

Date: Signature:

You can send your parcel to:

Nespresso België N.V.
Customer Relationship Centre
ID Logistics, Kranenberg 2
5047TR, Tilburg, The Netherlands
T 0800 162 64 - F 0800 964 8193 217
Mail: <https://www.nespresso.com/be/en/contact-us>

