INSTRUCTION MANUAL

Nespresso, an exclusive system creating the perfect Espresso, time after time. All Nespresso machines are equipped with a unique extraction system that guarantees up to 19 bar pressure. Each parameter has been calculated with great precision to ensure that all the aromas from each Grand Cru can be extracted, to give the coffee body and create an exceptionally thick and smooth crema.

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SAFETY PRECAUTIONS

⚠️ CAUTION: the safety precautions are part of the appliance. Read them carefully before using your new appliance for the first time. Keep them in a place where you can find and refer to them later on.

⚠️ CAUTION: when you see this sign, please refer to the safety precautions to avoid possible harm and damage.

⚠️ INFORMATION: when you see this sign, please take note of the advice for the correct and safe usage of your appliance.

- The appliance is intended to prepare beverages according to these instructions.

- Do not use the appliance for other than its intended use.
- This appliance has been designed for indoor and non-extreme temperature conditions use only.
- Protect the appliance from direct sunlight effect, prolonged water splash and humidity.
- This appliance is intended to be used in households and similar applications only such as: staff kitchen areas in shops, offices and other working environments, farm houses; by clients in hotels, motels and other residential environments; bed and breakfast type environments.
- This appliance may be used by children of at least 8 years of age, as long as they are supervised and have been given instructions about using the appliance safely and are fully aware of the dangers involved. Cleaning and user maintenance shall not be made by children unless they are older than 8 and they are supervised by an adult.

- Keep the appliance and its cord out of reach of children under 8 years of age.
- This appliance may be used by persons with reduced physical, sensory or mental capabilities, or whose experience or knowledge is not sufficient, provided they are supervised or have received instruction to use the device safely and understand the dangers.
- Children shall not use the device as a toy.
- The manufacturer accepts no responsibility and the warranty will not apply for any commercial use, inappropriate handling or use of the appliance, any damage resulting from use for other purposes, faulty operation, non-professionals’ repair or failure to comply with the instructions.

Avoid risk of fatal electric shock and fire.

- In case of an emergency: immediately remove the plug from the power socket.
- Only plug the appliance into suitable, easily accessible, earthed mains connections. Make sure that the voltage of the power source is the same as that specified on the rating plate. The use of an incorrect connection voids the guarantee.

The appliance must only be connected after installation.

- Do not pull the cord over sharp edges, clamp it or allow it to hang down.
- Keep the cord away from heat and damp.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons, in order to avoid all risks.
- If the cord is damaged, do not operate the appliance.
- Return the appliance to the Nespresso Club or to a Nespresso authorized representative.
- If an extension cord is required,
use only an earthed cord with a conductor cross-section of at least 1.5 mm² or matching input power.

- To avoid hazardous damage, never place the appliance on or beside hot surfaces such as radiators, stoves, ovens, gas burners, open flame, or similar.
- Always place it on a horizontal, stable and even surface. The surface must be resistant to heat and fluids, like water, coffee, descaler or similar.
- Disconnect the appliance from the mains when not in use for a long period. Disconnect by pulling out the plug and not by pulling the cord itself or the cord may become damaged.
- Before cleaning and servicing, remove the plug from the mains socket and let the appliance cool down.
- Never touch the cord with wet hands.
- Never immerse the appliance or part of it in water or other liquid.
- Never put the appliance or part of it in a dishwasher.
- Electricity and water together is dangerous and can lead to fatal electrical shocks.
- Do not open the appliance. Hazardous voltage inside!
- Do not put anything into any openings. Doing so may cause fire or electrical shock!

Avoid possible harm when operating the appliance.
- Never leave the appliance unattended during operation.
- Do not use the appliance if it is damaged or not operating perfectly. Immediately remove the plug from the power socket. Contact the Nespresso Club or Nespresso authorized representative for examination, repair or adjustment.
- A damaged appliance can cause electrical shocks, burns and fire.
- Always completely close the slider and never open it during operation. Scalding may occur.
- Do not put fingers under coffee outlet, risk of scalding.
- Do not put fingers into capsule compartment or the capsule shaft. Danger of injury!
- Water could flow around a capsule when not perforated by the blades and damage the appliance.
- Never use a damaged or deformed capsule. If a capsule is blocked in the capsule compartment, turn the machine off and unplug it before any operation. Call the Nespresso Club or Nespresso authorized representative.
- Water could flow around a capsule when not perforated by the blades and damage the appliance.
- Never use a damaged or deformed capsule. If a capsule is blocked in the capsule compartment, turn the machine off and unplug it before any operation. Call the Nespresso Club or Nespresso authorized representative.
- Always fill the water tank with cold, fresh drinking water.
- Empty water tank if the appliance will not be used for an extended time (holidays, etc.).
- Replace water in water tank when the appliance is not operated for a weekend or a similar period of time.
- Do not use the appliance without the drip tray and drip grid to avoid spilling any liquid on surrounding surfaces.
- Do not use any strong cleaning agent or solvent cleaner. Use a damp cloth and mild cleaning agent to clean the surface of the appliance.
- To clean machine, use only clean cleaning tools.
- When unpacking the machine, remove the plastic film and dispose.
- This appliance is designed for Nespresso coffee capsules available exclusively through the Nespresso Club or your Nespresso authorized representative. Nespresso quality is only guaranteed when Nespresso capsules are used in Nespresso appliances.
- All Nespresso appliances pass stringent controls. Reliability tests under practical conditions are performed randomly on selected units. This can show traces of any previous use.
- Nespresso reserves the right to change instructions without prior notice.
⚠️ CAUTION: To prevent damage to the appliance do not use alkaline cleaning agents when cleaning, use a soft cloth and a mild detergent.

**Descaling**

- *Nespresso* descaling agent, when used correctly, helps ensure the proper functioning of your machine over its lifetime and that your coffee experience is as perfect as the first day. For the correct amount and procedure to follow, consult the user manual included in the *Nespresso* descaling kit.

**SAVE THESE INSTRUCTIONS**
Pass them on to any subsequent user.
This instruction manual is also available as a PDF at nespresso.com
OVERVIEW

Packaging content

Coffee machine

Nespresso capsules Grand Crus tasting gift

Nespresso Welcome folder

User manual

1 Soft touch controls. All controls are activated by touch
R) Ristretto touch
E) Espresso touch
L) Lungo touch

2 Slider for capsule insertion

3 Used capsule container & drip tray

4 Adjustable cup support and drip grid

5 Coffee outlet

6 Adjustable water tank arm

7 Water tank

8 Water tank lid
FIRST USE OR AFTER LONG PERIOD OF NON-USE

First read the safety precautions to avoid risks of fatal electrical shock and fire.

1. Remove the water tank and capsule container. Adjust the cable length and store the excess under the machine.

2. Insert the remaining cable in the guide under water tank left or right socket, depending on the position chosen for the water tank. Ensure machine is in the upright position.

3. Plug the machine into the mains.

4. Rinse the water tank before filling it with potable water.

5. Place the water tank on its arm, it is fixed with magnets. Insert the drip tray and the capsule container in position. For your safety, operate the machine only with drip tray and capsule container in position.

6. Turn the machine ON by opening the slider and pushing it towards the back of the machine. Light will blink on one of the coffee touches: heating up for approximately 25 seconds. Steady light: ready.

7. The machine can be turned into Off mode at any time by pushing and holding any touch control for more than 3 sec., confirmed by the other 2 controls flashing.

8. Place a container under coffee outlet. Press the Lungo control. Close the slider to rinse the machine. Repeat three times.
**COFFEE PREPARATION**

1. Fill the water tank with potable water.

2. Place a cup under the coffee outlet.

3. Turn machine ON by either pushing the slider or touching the controls. Light will blink on one of the coffee touches: heating up for approximately 25 seconds. Steady light: ready.

4. Select the Ristretto control (25 ml), Espresso (40 ml) or Lungo (110 ml) based on the chosen Grand Cru recommended cup size. You can select the desired coffee control even when the machine is still heating up. The coffee will then flow automatically when the machine is ready.

5. The machine suggests the most frequently chosen cup size (based on last 11 coffees), Espresso as factory setting. You can change this by selecting any other control.

6. Completely open the slider and insert a Nespresso capsule.

7. Close the slider.

8. Preparation will stop automatically. The capsule will be automatically ejected.
To stop the coffee flow before touch the lit control or move the slider towards the back of the machine until it stops.

To manually top up your coffee, touch any of the controls within 4 seconds from end of preparation and touch lit control again to stop.

To change the selected cup size during brewing select the new desired control. The machine will stop immediately if coffee volume extracted is larger than new desired control.

To accommodate a milk recipe glass, shift the cup support to either the left or right side magnets. The capsule will be automatically ejected.

ENERGY SAVING CONCEPT

Automatic Off mode: the machine will turn into Off mode automatically after 9 minutes of non-use.

The machine can be turned into Off mode at any time by pushing any control for more than 3 sec., confirmed by the other 2 controls flashing.

To change automatic OFF mode from 9 to 30 minutes, when slider is closed press and hold both the Lungo and Ristretto controls for more than 3 sec. Espresso control flashes once for confirmation. To revert back to 9 minutes, repeat the same procedure. Espresso control flashes 3 times for confirmation.
**PROGRAMMING THE WATER VOLUME**

1. Any control can be programmed. Completely open the slider and insert a Nespresso capsule.

2. Touch and hold the control while closing the slider. Release control when desired volume is reached. The other 2 controls flash for confirmation. Water volume level is now stored in the control used during programming.

3. Any control can be programmed. Completely open the slider and insert a Nespresso capsule.

**RESET TO FACTORY SETTINGS**

1. Press and hold the Espresso & Lungo controls together for at least 4 sec. The other control flashes for confirmation.

2. Factory settings are:
   1. Lungo, Espresso, Ristretto controls 110 ml/40 ml/25 ml.
   2. Automatic Off mode after 9 minutes.
   3. Most frequently chosen cup size as Espresso control at 40 ml.

**EMPTYING THE SYSTEM before a period of non-use, for frost protection or before a repair**

1. To note, the machine remains blocked for 10 minutes after emptying! Remove the water tank.

2. Place a container under the coffee outlet.

3. Open slider. Press and hold the Ristretto & Lungo controls together for at least 6 sec. The other control flashes for confirmation. Then close the slider to start procedure.

4. Machines turns to Off mode automatically when empty.
To ensure hygienic conditions, it is highly recommended emptying/cleaning the used capsule container every day.

1. Empty the drip tray and the used capsule container.
2. Clean the coffee outlet regularly with a damp cloth.
3. Never immerse the appliance or part of it in water.
4. Do not use any strong or abrasive solvent, sponge or cream cleaner. Do not put in the dishwasher.

DESCALING

Duration approximately 15 minutes.

1. Empty the drip tray and the used capsule container.
2. Fill the water tank with 1 unit of Nespresso descaling liquid and add 0.5 L of water.
3. Place a container (minimum volume: 0.6 L) under the coffee outlet.
4. Activate the machine by pushing one of the cup selection touches.

⚠️ Read the safety precautions on the descaling package and refer to the table for the frequency of use (see Descaling section in this manual).
Blinking light: heating up
Steady light: ready

To enter the descaling mode, at slider closed push all the 3 controls simultaneously for at least 3 sec. A short beep will confirm it. Open the slider.

Push all the 3 controls simultaneously for at least 3 sec. A short beep will confirm it. The control area will start blinking quickly.

Close the slider to start descaling. Machine stops when water tank is empty.

Refill the water tank with the used descaling solution collected in the container and touch any control to repeat the procedure.

Empty and rinse the water tank, capsule container, drip tray and cup support thoroughly. Fill water tank with potable water.

When ready, touch any control to rinse the machine. Machine will stop when done.

To exit the descaling mode, push all the 3 controls simultaneously for at least 3 sec. A short beep will confirm this. The machine is now ready for use.
**DESCALING MODE**
The descaling solution can be harmful. Avoid contact with eyes, skin and surfaces. Never use any product other than the Nespresso descaling kit available at the Nespresso Club to avoid damage to your machine. The following table will indicate the descaling frequency required for the optimum performance of your machine, based on water hardness. For any additional questions you may have regarding descaling, please contact your Nespresso Club.

<table>
<thead>
<tr>
<th>Water hardness:</th>
<th>Descale after:</th>
<th>CaCO₃</th>
<th>Calcium carbonate</th>
</tr>
</thead>
<tbody>
<tr>
<td>fH</td>
<td>dH</td>
<td></td>
<td>Cups (40 ml)</td>
</tr>
<tr>
<td>36</td>
<td>20</td>
<td>360 mg/l</td>
<td>1000</td>
</tr>
<tr>
<td>18</td>
<td>10</td>
<td>180 mg/l</td>
<td>2000</td>
</tr>
<tr>
<td>0</td>
<td>0</td>
<td>0 mg/l</td>
<td>4000</td>
</tr>
</tbody>
</table>

Nespresso descaling kit: Ref. 3035/CBU-2

**SPECIFICATIONS**
**BEC300**

![Electricity Symbol] 220 V, 50-60 Hz, <1260 W

![Volume Symbol] 0.8 L

![Pressure Symbol] 19 bar

![Dimensions Symbol] 115 mm × 251 mm × 369 mm

![Weight Symbol] ~ 3 kg
## TROUBLESHOOTING

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>No light on the controls.</td>
<td>The machine has turned to Off mode automatically; touch one of the controls or push the slider. Check the mains: plug, voltage, fuse.</td>
</tr>
<tr>
<td>No coffee, no water.</td>
<td>Check the water tank, if empty, fill with potable water. Descale it if necessary.</td>
</tr>
<tr>
<td>Coffee is not hot enough.</td>
<td>Preheat cup. Descale the machine if necessary.</td>
</tr>
<tr>
<td>The slider does not close completely or the machine doesn’t start brewing.</td>
<td>Empty the capsule container. Check that no capsule is blocked inside the machine.</td>
</tr>
<tr>
<td>Leakage or unusual coffee flow.</td>
<td>Check that the water tank is correctly positioned.</td>
</tr>
<tr>
<td>Lights flash alternatively from back to front.</td>
<td>Empty the used capsule container and check no capsules are blocked. Then touch any control. If problem persists, call the Nespresso Club.</td>
</tr>
<tr>
<td>Lights flash alternatively from front to back.</td>
<td>Fill the water tank. If problem persists, call the Nespresso Club.</td>
</tr>
<tr>
<td>Lights flash quickly.</td>
<td>Exit descaling procedure, push all the 3 controls simultaneously for at least 3 sec. Disconnect plug from the mains and reconnect after 10 sec. If problem persists, call the Nespresso Club.</td>
</tr>
<tr>
<td>No coffee, water just comes out (despite inserted capsule).</td>
<td>Pull the slider to ensure it is closed. If problem persists, call the Nespresso Club.</td>
</tr>
<tr>
<td>Water or coffee flow does not stop pushing any control.</td>
<td>Move gently the slider towards the back of the machine to stop the flow.</td>
</tr>
<tr>
<td>Machine turns to Off mode.</td>
<td>To save energy the machine will turn to Off mode after 9 minutes of non-use. See paragraph on «Energy saving concept».</td>
</tr>
</tbody>
</table>
CONTACT THE NESPRESSO CLUB

As we may not have foreseen all uses of your appliance, should you need any additional information, in case of problems or simply to seek advice, call the Nespresso Club or your Nespresso authorised representative. Contact details for your nearest Nespresso Club or your Nespresso authorised representative can be found in the «Welcome to Nespresso» folder in your machine box or at www.nespresso.com

DISPOSAL AND ENVIRONMENTAL PROTECTION

This appliance complies with the EU Directive 2002/96/EC. Packaging materials and appliance contain recyclable materials. Your appliance contains valuable materials that can be recovered or can be recyclable. Separation of the remaining waste materials into different types facilitates the recycling of valuable raw materials. Leave the appliance at a collection point. You can obtain information on disposal from your local authorities.

ECOLABORATION: ECOLABORATION.COM

We have committed to buy coffee of the very highest quality grown in a way that is respectful of the environment and farming communities. Since 2003 we have been working together with the Rainforest Alliance in developing our Nespresso AAA Sustainable Quality™ Coffee Program.

We chose aluminium as the material for our capsules because it protects the coffee and aromas of the Nespresso Grands Crus. Aluminium is also indefinitely recyclable, without loosing any of its qualities.

Nespresso is committed to designing and making appliances that are innovative, high-performing and user-friendly. Now we are engineering environmental benefits into the design of our new and future machine ranges.
LIMITED WARRANTY

Breville guarantees this product against defects in materials and workmanship for two years domestic use (or 3 months commercial use) from the date of purchase. During this period, Breville will either repair or replace, at its discretion, any defective product at no charge to the consumer. In the event of a product or accessory being repaired or replaced during the guarantee period, the guarantee on the repaired product will expire two years from the purchase date of the original product, not two years from the date of repair. This guarantee excludes liability for consequential loss or any other loss or damage caused to property or person arising from any cause whatsoever. It also excludes defects caused by the product not being used in accordance with instructions, accidental damage, misuse, being tampered with by unauthorised persons, improper maintenance, consumable items or normal wear and tear and does not cover the cost of claiming under the warranty. Except to the extent applicable by law, the terms of this warranty do not exclude, restrict or modify, and are in addition to, the mandatory statutory rights applicable to the sale of the product to you. Any defect or dysfunction resulting from the use of non-genuine Nespresso capsules will be not covered by this warranty.

How to Claim Under the Breville Warranty

Nespresso is handling product enquiries and product servicing on Breville’s behalf. If you believe your product is defective, contact the Nespresso customer service team directly for instructions on where to send or bring it for repair by a Breville authorised service agent. Contact Nespresso Australia: 1800 623 033 or New Zealand: 0800 234 579 auclub@nespresso.com.

This product is imported and distributed by Breville and this warranty is provided by Breville. To the extent permitted by law, Nespresso has no liability for the product and all guarantees, warranties and conditions by Nespresso are excluded.

Breville