PRODIGIO&MILK
MY MACHINE
Congratulations on getting Nespresso Prodigio&Milk, the first connected coffee machine by Nespresso. This machine allows you to brew a perfect coffee time after time while living a unique connected experience with your Smartphone or Tablet. To start your connected journey, you will need to get the Nespresso App and pair your Smartphone to your Nespresso Prodigio&milk machine.

To check your device's compatibility, go on www.nespresso.com/Prodigio
Get the App

1. Download the Nespresso App.
   - If you have it already, please update the App.

2. Launch the App.

3. Click on the Machine Icon.

Packaging Content

- Tasting Box of Nespresso Grands Crus Capsules
- Nespresso Welcome Brochure
- User Manual

WHAT ARE THEY?
- Capsules stock management
- Schedule a coffee brewing
- Browse Now
- Maintenance notifications
- Decoding alert
- And more to see via the App

Pairing

- Please remember that the Bluetooth® mode must be activated beforehand on your smartphone or tablet.

Connectivity Functions

- When the pairing is complete, the Nespresso Light will blink 3 times.

Prodigio&Milk

**INSTRUCTION MANUAL**
Nespresso is an exclusive system creating the perfect Espresso, time after time. All Nespresso machines are equipped with a unique extraction system that guarantees up to 19 bar pressure. Each parameter has been calculated with great precision to ensure that all the aromas from each Grand Cru can be extracted, to give the coffee body and create an exceptionally thick and smooth crema.

**CAUTION:** when you see this sign, please refer to the safety precautions to avoid possible harm and damage.

**INFORMATION:** when you see this sign, please take note of the advice for the correct and safe usage of your coffee machine.

**INFORMATION:** when you see this sign, please note that you can also use the App for this function. Consult App for more information.

**Pairs with**
Prodigio&Milk Coffee Machine

**Tasting Box**
X16 Nespresso Grand Cru Capsules

**Welcome**
Nespresso Welcome Brochure

**User Manual**

**2 x Water Hardness Test Stick**
in the User Manual and on Quickstart guide

**C75 Specifications**

- 220-240 V~/ 50-60 Hz, 1700 W
- 19 bar / 1.9 MPa
- ~ 4 kg / 8 lbs
- 0.8 L / 27 oz
- 21.84 cm / 8.6 in
- 25.53 cm / 10.5 in
- 37.4 cm / 14.7 in
- 8.6 in
- 10.5 in
- 14.7 in

**BE500**

- 19 bar / 1.9 MPa
- ~ 4 kg / 8 lbs
- 0.8 L / 27 oz
- 21.84 cm / 8.6 in
- 25.53 cm / 10.5 in
- 37.4 cm / 14.7 in

When the pairing is complete, the Nespresso Light will blink 3 times.

Please remember that the Bluetooth® mode must be activated beforehand on your smartphone or tablet.

**WHAT ARE THEY?**
- Capsules stock management
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**Launch**

**Click on**

**Get it on**

**ON**
CAUTION: the safety precautions are part of the appliance. Read them carefully before using your new appliance for the first time. Keep them in a place where you can find and refer to them later on.

CAUTION: when you see this sign, please refer to the safety precautions to avoid possible harm and damage.

INFORMATION: when you see this sign, please take note of the advice for the correct and safe usage of your appliance.

• The appliance is intended to prepare beverages according to these instructions.
• Do not use the appliance for anything other than its intended use.
• This appliance has been designed for indoor and non-extreme temperature conditions use only.
• Protect the appliance from direct sunlight effect, prolonged water splash and humidity.
• This is a household appliance only. It is not intended to be used in: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels and other residential type environments; bed and breakfast type environments.
• This appliance may be used by children of at least 8 years of age, as long as they are supervised and have been given instructions about using the appliance safely and are fully aware of the dangers involved. Cleaning and user maintenance shall not be made by children unless they are older than 8 and they are supervised by an adult.
• Keep the appliance and its cord out of reach of children under 8 years of age.
• This appliance may be used by persons with reduced physical, sensory or mental capabilities, or whose experience or knowledge is not sufficient, provided they are supervised or have received instruction to use the appliance safely and understand the dangers.
• Children shall not use the device as a toy.
• The manufacturer accepts no responsibility and the warranty will not apply for any commercial use, inappropriate handling or use of the appliance, any damage resulting from use for other purposes, faulty operation, non-professionals repair or failure to comply with the instructions.

Avoid risk of fatal electric shock and fire.
• In case of an emergency: immediately remove the plug from the power socket.
• Only plug the appliance into suitable, easily accessible, earthed mains connections. Make sure that the voltage of the power source is the same as that specified on the rating plate. The use of an incorrect connection voids the warranty.
• Do not put in the dishwasher.
Safety Precautions

and do not immerse into water for cleaning purposes, do not wet the bottom part of the Aeroccino which contains the electrical plug, but clean the interior of the Aeroccino with the detergent and rinse with warm/hot water.

Dry all Aeroccino with a fresh and clean towel, cloth or paper and reassemble all parts.

If the bottom part of the Aeroccino is wet, dry it before putting it back in contact with the plug.

The appliance must only be connected after installation.

• Do not pull the cord over sharp edges, clamp it or allow it to hang down.
• Keep the cord away from heat and damp.
• If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons, in order to avoid all risks.
• If the cord is damaged, do not operate the appliance.
• If an extension cord is required, use only an earthed cord with a conductor cross-section of at least 1.5 mm² or matching input power.
• To avoid hazardous damage, never place the appliance on or beside hot surfaces such as radiators, stoves, ovens, gas burners, open flame, or similar.
• Always place it on a horizontal, stable and even surface. The surface must be resistant to heat and fluids, like water, coffee, descaler or similar liquids.
• Disconnect the appliance from the mains when not in use for a long period.
• Disconnect by pulling out the plug and not by pulling the cord itself or the cord may become damaged.
• Before cleaning and servicing, disconnect the plug from the mains socket and let the appliance cool down.
• Never touch the cord with wet hands.
• Never immerse the appliance or part of it in water or other liquid.
• Never put the appliance or part of it in a dishwasher.
• Electricity and water together is dangerous and can lead to fatal electrical shocks.
• Do not open the appliance.
• Hazardous voltage inside!
• Do not put anything into any openings. Doing so may cause fire or electrical shock!
• Use cold milk for better quality foam.
• Use UHT Milk (or minimum fresh pasteurized).
• Clean after each preparation.
• Always completely close the lid and never open it while operating the appliance.
• Avoid possible harm when operating the appliance.
• Never leave the appliance unattended during operation.
• Do not use the appliance if it is damaged or not operating perfectly. Immediately remove the plug from the power socket. Contact the Nespresso Club or Nespresso authorised representative for examination, repair or adjustment.
• A damaged appliance can cause electrical shocks, burns and fire.
• Always completely close the lid and never open it during operation. Scalding may occur.
• Do not put fingers under coffee outlet, risk of scalding.
• Do not put fingers into capsule compartment or the capsule shaft. Danger of injury!
• Water could flow around a capsule when not perforated by the blades and damage the appliance.
• Never use a damaged or deformed capsule. If a capsule is blocked in the capsule compartment, turn the machine off and unplug it before any operation. Call the Nespresso Club or Nespresso authorised representative.
• Fill the water tank only with fresh and potable water.
• Empty water tank if the appliance will not be used for an extended time (holidays, etc.).
• Replace water in water tank when the appliance is not operated for a weekend or a similar period of time.
• Do not use the appliance without the drip tray and drip grid to avoid splilling any liquid on surrounding surfaces.
• Do not use any strong cleaning agent or solvent cleaner. Use a damp cloth and mild cleaning agent to clean the surface of the appliance.

Descaling
• Nespresso descaling agent, when used correctly, helps ensure the proper functioning of your machine over its lifetime and that your coffee experience is as perfect as the first day.
• For coffee and coffee&milk machines, descale according to user manual recommendations or specific alerts.

SAVE THESE INSTRUCTIONS Pass them on to any subsequent user.

This instruction manual is also available as a PDF at nespresso.com
First Use

1. Read the safety precautions first to avoid risks of fatal electrical shock and fire.

2. Choose position for water tank.

3. Rinse the water tank before filling it with potable water.

4. Remove the Aeroccino, water tank and capsule container to clean them.

5. Place the water tank, insert the drip tray, Aeroccino and the capsule container in position.

6. Plug the machine into the mains.

7. Insert the remaining cable in the guide under water tank left or right socket, depending on the position chosen for the water tank. Ensure machine is in the upright position.

8. For your safety, operate the machine only with drip tray and capsule container in position.

Machine Overview

Maintenance Light: water tank empty, capsule container out or full, descaling needed

Nespresso Light: capsules stock management

Coffee Buttons (ristretto, Espresso & lungo)

Slider for Capsule Insertion

Coffee Outlet

Adjustable Water Tank & Milk Frother Arm

Adjustable Cup Support & Drip Grid

Frothing Spring (for Milk Froth)

Mixer (for hot milk)

Seal

Aeroccino Milk Frother

Start/Stop Button

Used Capsule Container & Drip Tray

*Available only with a connected machine

*Nespresso Light: capsules stock management

*Available only with a connected machine

Read the safety precautions first to avoid risks of fatal electrical shock and fire.
First Use

1. To connect your machine, please follow the instructions in sections «Get the App» and «Pairing» on page 4. Multiple devices can be connected to your Prodigio&Milk machine, only if using a unique club member’s number. To add these additional devices, please follow the instructions in sections «Get the App» and «Pairing» on page 4.

2. Before making any coffee, make sure to rinse your machine by:
   1. Placing a container under coffee outlet.
   2. Closing the slider and pressing the Lungo button to rinse the machine.
   3. Repeat three times.

3. To turn OFF your machine, ensure all the 3 coffee buttons are ON. Press and hold Lungo and Espresso buttons simultaneously for 3 seconds.

4. Turn the machine ON by pressing any coffee button or by opening the slider. Lights will blink. Heating up takes approximately 25 seconds. Steady lights: machine is ready.

5. Open the slider, insert a capsule and close the slider. Select your coffee size based on the chosen Grand Cru:
   - Ristretto (25 ml / 0.84 oz)
   - Espresso (40 ml / 1.35 oz)
   - Lungo (110 ml / 3.7 oz)

   You can select the desired coffee button, by pressing it, even while the machine is still heating up. The selected coffee button will blink and becomes steady on when machine is ready to brew. The coffee will then flow.

   To ensure hygienic conditions, it is highly recommended to not reuse a used capsule.

6. To connect your machine, please follow the instructions in sections «Get the App» and «Pairing» on page 4. Multiple devices can be connected to your Prodigio&Milk machine only if using a unique club member’s number. To add these additional devices, please follow the instructions in sections «Get the App» and «Pairing» on page 4.

7. To turn OFF your machine, ensure all the 3 coffee buttons are ON. Press and hold Lungo and Espresso buttons simultaneously for 3 seconds.

8. Before making any coffee, make sure to rinse your machine by:
   1. Placing a container under coffee outlet.
   2. Closing the slider and pressing the Lungo button to rinse the machine.
   3. Repeat three times.

9. To turn OFF your machine, ensure all the 3 coffee buttons are ON. Press and hold Lungo and Espresso buttons simultaneously for 3 seconds.

10. Fill the water tank with potable water.

11. Place a cup under the coffee outlet.

12. Turn machine ON by pressing any coffee button or by opening the slider. Lights will blink. Heating up takes approximately 25 seconds. Steady lights: ready.

13. To turn OFF your machine, make sure to rinse your machine by:
   1. Placing a container under coffee outlet.
   2. Closing the slider and pressing the Lungo button to rinse the machine.
   3. Repeat three times.
**Regular Coffee Preparation**

1. **Preparation** will stop automatically. The capsule will eject automatically.
2. To stop the coffee flow, press the selected coffee button or slightly move the slider towards the back of the machine until the coffee flow stops. Please note, a manual top-up is not possible in this case.
3. To manually top up your coffee, touch any of the coffee buttons within 10 seconds from the end of preparation.

**Max 10 sec**

4. To change the selected cup size during brewing, select the new desired coffee button. The machine will immediately stop if the coffee volume extracted is larger than new selected coffee size.
5. To accommodate a milk recipe glass, lift the cup support.
6. For a hot preparation, briefly press button to start.
   - Button lights up red.
   - Takes approx. 70-80 sec.
7. For cold milk froth, keep button pressed for approx. 2 seconds.
   - Button lights up blue.
   - Takes approx. 60 sec.
8. To accommodate a milk recipe glass, lift the cup support.
9. To change the selected cup size during brewing, select the new desired coffee button. The machine will immediately stop if the coffee volume extracted is larger than new selected coffee size.
10. To manually top up your coffee, touch any of the coffee buttons within 10 seconds from the end of preparation.

**Milk Froth Preparation**

1. Only use the Aeroccino with the base provided.
2. For optimal milk froth, use whole or semi skimmed milk at refrigerated temperature (about 4-6 °C).
3. WARNING: Do not put the Aeroccino in the dishwasher. Risk of electrical shock and fire! Make sure the under side of the milk frother is dry.
4. Fill milk frother up to one of the two «max» level indicators:
   - a) Highest «max milk» level indicator (230 ml / 7.78 oz) is for hot milk preparations.
   - b) Lowest «max foam» level indicator (110 ml / 3.72 oz) is for milk froth preparations.

5. Attach the relevant whisk.
6. Close the Aeroccino with its lid and place it on the base.

8. For a hot preparation, briefly press button to start.
   - Button lights up red.
   - Takes approx. 70-80 sec.
9. For cold milk froth, keep button pressed for approx. 2 seconds.
   - Button lights up blue.
   - Takes approx. 60 sec.
Energy Saving Concept

- Automatic OFF mode: the machine will turn into OFF mode automatically after 9 minutes of non-use.

To change automatic OFF mode from 9 to 30 minutes:
- Ensure the machine is turned OFF
- Press and hold both the Lungo and Ristretto buttons for more than 3 sec.
- Espresso button flashes 3 times for confirmation.
- To revert back to 9 minutes, repeat the same procedure. Espresso button flashes once for confirmation.

Programming the Water Volume

- Any coffee button can be programmed.
  1. Ristretto button: from 15 to 30 ml / 0.5-1 oz.
  2. Espresso button: from 30 to 70 ml / 1 to 2.33 oz.
  3. Lungo button: from 70 to 130 ml / 2.33 to 3 oz.
- Ensure the machine is ON
- Open the slider and insert the capsule.
- Close the slider.
- Press and hold the selected coffee button.
- Release the button when desired volume is reached.
- The 3 coffee buttons flash for confirmation.
- Water volume is now stored for the button used during programming.

Reset to Factory Settings

- Factory settings are:
  - Lungo, Espresso, Ristretto coffee buttons: 110ml / 3.7oz, 40ml / 1.35 oz, 25ml / 0.84 oz.
  - Automatic OFF mode after 9 minutes.
  - The water hardness set by default is hard, which corresponds to around 1000 Espresso cups.

To do it via your machine:
1. Ensure the machine is turned OFF.
2. Press and hold Espresso & Lungo buttons for at least 5 seconds.
   - All the coffee buttons and LEDs will blink once as confirmation. To unpair your machine, please refer to the «Troubleshooting section».

Emptying the System before a period of non-use or for frost protection

- To note, the machine remains locked for 10 minutes after emptying!

1. Remove the water tank. Place a container under the coffee outlet.
2. Ensure the machine is ON.
3. Press and hold the Ristretto & Lungo buttons together for at least 6 seconds.
   - The Ristretto and Lungo coffee buttons will flash for confirmation. Then close the slider to start procedure. If the slider was already closed, the emptying process starts automatically. When the procedure is finished, close the drip tray and the cup support. Machine turns to OFF mode automatically when empty.
Cleaning

To ensure hygienic conditions, it is highly recommended to empty and clean the used capsule container every day.

1. Empty the drip tray and the capsule container every day. Also remove lid and water tank and clean them all with odourless detergent and rinse with warm/hot water.

2. Dry all water tank/container parts with a fresh and clean towel, cloth or paper and reassemble all parts. Clean the coffee outlet and inside the machine regularly with a damp cloth.

3. Never immerse the appliance or part of it in water or any other liquid.

4. Do not use any strong or abrasive solvent, sponge or cream cleaner. Do not put in the dishwasher.

Descaling

Read the safety precautions on the descaling package and refer to the table for the frequency of use.

The descaling solution can be harmful. Avoid contact with eyes, skin and surfaces. Never use any product other than the Nespresso descaling kit available at the Nespresso Club to avoid damage to your machine. The following table will indicate the descaling frequency required for the optimum performance of your machine, based on water hardness. For any additional questions you may have regarding descaling, please contact the Nespresso Club.

Duration: approximately 15 minutes.
Descaling

1. Empty the drip tray and the used capsule container.

2. To enter the descaling mode, ensure the machine is ON, press and hold the 3 coffee buttons for 6 seconds until the confirmation with a beep. The 3 buttons will start blinking (buttons will flash until the exit of this mode).

3. Fill the water tank with 1 unit of Nespresso descaling liquid and add 0.5 L / 17 oz of water.

4. Place a container (minimum volume: 0.8 L / 27 oz) under the coffee outlet.

5. Ensure the slider is closed and press any coffee button to start the descaling cycle, pump will run. Machine will stop automatically when water tank is empty.

6. Press any button to start descaling a second time. Machine will stop automatically when the water tank is empty. Empty and rinse the water tank, drip tray and cup support thoroughly to avoid any residue.

7. Refill the water tank with fresh potable water. Press any button to start rinsing the machine, pump will run. Machine will stop automatically when the water tank is empty. Repeat this twice.

8. To exit the descaling mode, press and hold the 3 buttons for 6 seconds until the confirmation with a beep. The machine is now ready for use.

9. Refill the water tank with the used descaling agent (already passed in the machine) collected into the container.

10. Empty the drip tray.

11. Press any button to start descaling a second time. Machine will stop automatically when the water tank is empty. Empty and rinse the water tank, drip tray and cup support thoroughly to avoid any residue.

12. Refill the water tank with fresh potable water. Press any button to start rinsing the machine, pump will run. Machine will stop automatically when the water tank is empty. Repeat this twice.

Water hardness:

<table>
<thead>
<tr>
<th>App.</th>
<th>RH</th>
<th>dH</th>
<th>CaCO3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Level / Niveau 0</td>
<td>&lt;5</td>
<td>&lt;3</td>
<td>&lt;50 mg/l</td>
</tr>
<tr>
<td>Level / Niveau 1</td>
<td>&gt;7</td>
<td>&gt;4</td>
<td>&gt;70 mg/l</td>
</tr>
<tr>
<td>Level / Niveau 2</td>
<td>&gt;13</td>
<td>&gt;7</td>
<td>&gt;130 mg/l</td>
</tr>
<tr>
<td>Level / Niveau 3</td>
<td>&gt;25</td>
<td>&gt;14</td>
<td>&gt;250 mg/l</td>
</tr>
<tr>
<td>Level / Niveau 4</td>
<td>&gt;38</td>
<td>&gt;21</td>
<td>&gt;380 mg/l</td>
</tr>
</tbody>
</table>

*On the App, the water hardness can be adjusted any time under “Water status”.

App. French degree German Grade
RH | dH | CaCO3

F: Water hardness: Descaling after: *

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Troubleshooting

Videos are available on the App and on www.nespresso.com - Go to section «services».

Pairing has not been successful.
- Check that the Bluetooth® on the smartphone or tablet is activated.
- Ensure the smartphone or tablet is placed next to the machine during the pairing process:
- Make sure not to turn ON any microwave close to the machine during pairing.

If you want to unpair your machine, via the app:
- Go on the App «Name», click on «Machine status>, then click on «Unpair this machine».
- Click on «unpair this device» to confirm the unpairing.

If you want to unpair your machine, via the machine:
- Press simultaneously Ristretto and Espresso buttons and remove the plug from the mains.
- Note: In case of a unpairing, all the setups and specifications will be lost and the machine will be reset to factory settings.

If you want to reactivate the Bluetooth® on your machine, via the machine:
- Please react to factory settings. See paragraph on «React to Factory Settings».

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- Note: If a pairing is occurring, all the settings and specifications will be lost and the machine will be reset to factory settings.

If you want to reactivate the Bluetooth® on your machine, via the machine:
- Please react to factory settings. See paragraph on «React to Factory Settings».

If you want to unpair your machine, via the app:
- Go on the App «Name», click on «Machine status», then click on «Unpair this machine».
- Click on «unpair this device» to confirm the unpairing.
As we may not have foreseen all uses of your appliance, should you need any additional information, in case of problems or simply to seek advice, call the Nespresso Club or your Nespresso authorised representative. Contact details for your Nespresso Club or your Nespresso authorised representative can be found in the “Welcome to Nespresso” folder in your machine box or at nespresso.com

The Positive Cup: our approach to sustainability

At Nespresso, we believe that each cup of coffee can not only deliver a moment of pleasure, but also restore, replenish and revive environmental resources and communities. As a company, sustainability is our way of doing business and is at the heart of everything we do.

Through our sustainability strategy The Positive Cup, we are aiming to reach our 2020 goal of making every cup of Nespresso a positive cup. To realise this vision, Nespresso has set itself ambitious commitments:

Coffee: 100% sustainably sourced coffee
Capsules: 100% sustainably managed aluminum
Climate: 100% carbon insetting

For more information, go to www.nespresso.com/positive
Limited Guarantee

Breville guarantees this product against defects in materials and workmanship for two years domestic use (or 3 months commercial use) from the date of purchase. During this period, Breville will either repair or replace, at its discretion, any defective product at no charge to the consumer. In the event of a product or accessory being repaired or replaced during the guarantee period, the guarantee on the repaired product will expire two years from the purchase date of the original product, not two years from the date of repair. This guarantee excludes defects caused by the product not being used in accordance with instructions, accidental damage, misuse, being tampered with by unauthorised persons, improper maintenance, consumable items or normal wear and tear and does not cover the cost of claiming under the warranty. It excludes any defect resulting from the usage of non-genuine Nespresso capsules. This guarantee excludes consequential loss or any other loss or damage caused to property or person arising from any cause whatsoever. It also excludes defects caused by the product not being used in accordance with instructions, accidental damage, misuse, being tampered with by unauthorised persons, improper maintenance, consumable items or normal wear and tear and does not cover the cost of claiming under the warranty. It excludes any defect resulting from the usage of non-genuine Nespresso capsules. This guarantee excludes consequential loss or any other loss or damage caused to property or person arising from any cause whatsoever. It also excludes defects caused by the product not being used in accordance with instructions, accidental damage, misuse, being tampered with by unauthorised persons, improper maintenance, consumable items or normal wear and tear and does not cover the cost of claiming under the warranty. It excludes any defect resulting from the usage of non-genuine Nespresso capsules.

How to Claim Under the Breville Warranty

Nespresso is handling product enquiries and product servicing on Breville’s behalf. If you believe your product is defective, contact the Nespresso customer service team directly for instructions on where to send or bring it for repair by a Breville authorised service agent. Contact Nespresso Australia: 1800 603 033 or New Zealand: 0800 234 579 auclub@nespresso.com.

This product is imported and distributed by Breville and this warranty is provided by Breville. To the extent permitted by law, Nespresso has no liability for the product and all guarantees, warranties and conditions by Nespresso are excluded.

Breville