DESCALING INSTRUCTIONS

for:

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Call us on AU 1800 182 206 or NZ 0800 466 060 (24/7) if you have any questions
Safety Instructions

Before starting the descaling process, please make sure you have read the Safety Notices (additional manual).

Descaling Solution Safety Information

**Warning** – Causes serious eye irritation

- Keep out of reach of children.
- Wear Eye/Face protection when handling
- In case of contact with eyes, rinse immediately with plenty of water and see medical advice.
- If swallowed, seek medical advice immediately and show the pack or label.
- Descaling Agent can damage surfaces. Please use as per instructions
DESCALING INSTRUCTIONS FOR CS220, CS200 and CS100

Note - Before starting the descaling process please make sure you have the following

**Descaling Kit:**
- CS220 – DKB2C2 (use 6 x 100ml pouches of descaling liquid each time)
- CS200 – DKB2C2 (use 4 x 100ml pouches of descaling liquid each time)
- CS100 – DKB2C2 (use 2 x 100ml pouches of descaling liquid each time)

**Descaling Tray** (provided free of charge on first descale. One per customer)
- 5035/GEMINI (Descaling tray, plastic tube, spanner for steam nozzle)

**NOTE** – Do not push any buttons unless the display asks you to, or interrupt the process. If it is interrupted, you will have to start from the beginning.

**Important** – for any reason if you need to STOP the descaling process, press the STANDBY button

If your machine has direct water connection, turn the white switch at the back to the OFF position. (vertical position)

1. Switch to standby mode by switching **off** the on/off switch at the front. *(Not applicable to CS100 with serial number 100 xxx xxx onwards)*
   - For the CS100 with a (M) button press and hold (M) until it displays “Language: English”

2. Empty all the drip trays and insert them back on the machine.
   - Remove the Milk Container and store away in the fridge. Dispose of the straw.

3. Unscrew steam nozzle and attach **plastic tube** in its place. *(Not applicable to CS200 and CS100)*

4. Put the **descaling tray(s)** on top of the machine’s drip trays.

5. Ensure the machine has at least 1L of water in its tank(s)

6. Press all three cup buttons for a minimum 3 secs on any one side of the coffee machine till **“LANGUAGE”** appears on the display.
   - *(For CS100 with serial number 100 xxx xxx onwards, press button (M) to access menu)*

7. Press the Lungo cup button three times to scroll down the menu till the display shows **“DESCALING”**

8. Press the middle cup button to select descaling.
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<tr>
<th>Step</th>
<th>Instructions</th>
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<tr>
<td>9</td>
<td>Machine will start rinsing and soon display (in about 5 – 30 secs) will show “FILL DESCALING FLUID AND PUSH A BUTTON”</td>
</tr>
<tr>
<td>10</td>
<td>Lift both water tanks away from the machine and fill the left side tank with 2 litres of water and the right side tank with 1 litre of water. Empty 4 pouches of descaling liquid in left side tank and 2 pouches in the right side tank. <em>(For CS200 and CS100, fill 1 litre of water in each tank and empty 2 pouches in each tank)</em></td>
</tr>
<tr>
<td>11</td>
<td>Put the tanks back on the machine and push any button. Descaling will begin automatically.</td>
</tr>
<tr>
<td>12</td>
<td>If the descaling does not begin, lift both water tanks for few seconds, put them back on the machine and push a button.</td>
</tr>
<tr>
<td>13</td>
<td>The machine should start descaling.</td>
</tr>
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</table>
| 14   | Descaling with continue 
~ 3 min, liquid will flow through the plastic tube 
~ 20 secs idle time 
~ 90 secs liquid will flow through the steam line 
~20 secs idle time 
Then liquid will flow through the coffee nozzles 
Automatic stop and FILL WATER will display |
| 15   | Discard all the liquid in the descaling tray. Rinse and place back on top of the machine’s drip trays. Clean and rinse both the tanks and fill them with clean water. Put the water tanks back on the machine. Push a button to begin the rinsing process. |
| 16   | The machine will start rinsing 
~90 secs liquid will flow through the plastic tube 
~15 secs idle time 
~40 secs liquid will flow through the steam line 
~20 secs idle time 
Then liquid will flow through the coffee nozzles 
Automatic stop and EXIT, PUSH A BUTTON will display. Push any cup button to exit. |
| 17   | Machine is now ready to use. |
# DESCALING INSTRUCTIONS FOR CS20

<table>
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<th>Instruction</th>
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</table>
| 1    | **Machine needs to be completely cold before descaling.**  
Unplug machine and let it cool down for about 20 minutes. |
| 2    | **Remove milk canister from machine. Unscrew the nozzle tip with the red rings clockwise.**  
*If available, attach the anti-splatter silicon tube (from 5035/GEMINI descale kit) in place of the nozzle tip. Alternatively, continue procedure with the nozzle tip removed.*  
Place a container underneath the milk spout. Empty Drip tray and insert back into the machine. |
| 3    | **Fill up water tank with 1 x 100 ml pouch of descaling solution diluted with 0.45L of water.** |
| 4    | **Put the machine in standby mode. Machine should be on from the power point. And the on/off button should be illuminated red. The Cup and Plus button should be off.** |
| 5    | **Press and hold Cup and plus button until the buttons light up orange. Descaling solution should start pouring out from nozzle.**  
*(If the buttons are flashing orange alternately this means the machine is too hot and you need to unplug the machine and let the machine cool down.)* |
| 6    | **Let all the solution pour out from the nozzle until the machine automatically stops.**  
Remove the water tank and drip tray, clean and rinse.  
*Using water tank with 0.45L of water. Insert water tank and drip tray back onto the machine. Press the cup button again to start the rinsing process. Water will pour out and automatically stop once complete.*  
*Unscrew anti-splatter silicon tube clockwise (from 5035/GEMINI descale kit) if used*  
Re-attach nozzle tip with the red rings by screwing counter clockwise. |
| 7    | **Descaling complete.** |
### DESCALING INSTRUCTIONS FOR CS223

1. **Turn the white tap (Direct water connection) behind the machine to the off position (Vertical)**
   
   Empty all drip trays and capsule containers and insert them back into place. Place some container under each of the spouts to collect the water.

2. **Press Standby on/off button on machine. Wait till the red light in the button stops flashing. All the cup lights should be off.**

3. **Press and hold the “Ristretto” and “Lungo” buttons on the left side head, and the “standby” button.**
   The menu will appear on the display after few seconds.

4. **Press the scroll "UP" (Lungo) or scroll “DOWN” (Ristretto) button until it displays “start descaling” Then press the middle cup (Cappuccino) button to “SELECT”.**

5. **It will then display “Fill descaling fluid push a button”**

   Fill the left side tank with 2 litres of water.
   Add 4 x 100ml pouches of descaling solution.

   Fill the right side tank with 1 litre of water.
   Add 2 x 100ml pouches of descaling solution.

   Then push any cup button.

6. **Machine will now start descaling.**

   Water will pour out from each spout. When this cycle has finished, it will stop and display “Fill water push a button”. Empty the water tanks and rinse them. Fill the water tanks to the top with clean water and then press any cup button again for a rinsing cycle.

7. **The machine will automatically stop when it has finished rinsing. Display will show “Exit push a button.”**

   Push any cup button and the machine will return to its normal state. Descaling process is now complete and the machine can be used.
**DESCALING INSTRUCTIONS FOR ZENIUS ZN100**

1. **Clockwise rotating red lights indicate that the machine needs to be descaled.**

2. **To start the descaling process switch the machine "OFF"**
   *Please ensure the lever is closed.*

3. **Fill tank with 1 litre of water and 2 x 100ml pouches of Nespresso descaling solution.**

4. **Attach water tank to the machine.**

5. **Place an empty container (1.5L) under the coffee outlet.**

6. **Press and hold the Ristretto button and switch the machine "ON"**
   
   Ristretto button will light up red.

7. **Press the Ristretto button to start descaling process.**
   
   Descaling liquid will flow from the coffee and hot water nozzle.
8. When descaling is finished, the Lungo button will light up red.

9. Empty the water receptacle and put it back under the coffee outlet.

10. Empty the water tank and rinse it with clean water. Fill the tank with clean water and attach it to the machine.

11. Press the Lungo button to start the rinsing process. Note: - The machine will require 2 rinses.

12. When the first rinse has finished, the flow will stop and Lungo button will remain lit up red.

Refill water tank with clean water and press the Lungo button (to start the 2nd rinse). When the 2nd rinsing has finished, the flow will stop.

13. Ristretto, Espresso and Lungo buttons will flash white while the machine is heating up. The machine is now ready to be used.