

Subscription Terms and Conditions Coffee & Machine Subscription

These terms and conditions manage your understanding with Nespresso in Romania for the Nespresso subscriptions: Coffee subscription and Coffee and Coffee Machine subscription.

These terms and conditions apply in addition to the General Conditions of Sales that can be viewed at www.nespresso.com/ro/en in the section entitled "Legal Information". Following the acceptance of these terms and conditions and the subscription of choice that fits your needs, you will receive by e-mail the confirmation of your subscription of choice and, for the Coffee and Machine Subscription, also the Terms and Conditions Specific to the Subscription Contract filled in with your data. By acquiring any Nespresso subscription, you accept all these stipulations in their integrity, which, combined, bear the characteristics of a contract between you and Nespresso, agreed upon and consented by you.

The subscriptions are offered to the public by the Nespresso division of Nestle Romania SRL, hereinafter named "Nespresso", with the registered office in 3 George Constantinescu, Sector 2, BUCHAREST, registered at the Commercial Register under no. J40/10813/2010, TIN RO 8184502, bank account RO71 CITI 0000 0007 2465 2158 opened at Citi Bank Europe PLC, Dublin – Romania Branch.

For any information, you can contact us any time 3 George Constantinescu, Sector 2, BUCHAREST, you can send us an e-mail at Nespresso.Romania@Nespresso.com or you can call the Customer Care Centre at 0 800 008 300 (toll-free number).

Subscription types:

Nespresso offers you 3 (three) types of coffee subscriptions, structured according to coffee consumption, and 39 (thirty-nine) Machine subscriptions, structured as a package, according to the coffee consumption and the chosen coffee machine.

The Nespresso Machine subscription engage and obliges you to make recurring payments for a period of minimum 12 months. If you want to terminate the subscription before the 12 months have passed, you will pay a termination fee, proportional to the remaining contractual period, depending on the purchased coffee machine, according to the table below:

Espressor	Luna 1	Luna 2	Luna 3	Luna 4	Luna 5	Luna 6	Luna 7	Luna 8	Luna 9	Luna 10	Luna 11	Luna 12
Inissia Line	489.00	448.25	407.50	366.75	326.00	285.25	244.50	203.75	163.00	122.25	81.50	40.75
Essenza Mini	539.00	494.08	449.17	404.25	359.33	314.42	269.50	224.58	179.67	134.75	89.83	44.92
Pixie Line	739.00	677.42	615.83	554.25	492.67	431.08	369.50	307.92	246.33	184.75	123.17	61.58
Citiz	889.00	814.92	740.83	666.75	592.67	518.58	444.50	370.42	296.33	222.25	148.17	74.08
Citiz and Milk	1,229.00	1,126.58	1,024.17	921.75	819.33	716.92	614.50	512.08	409.67	307.25	204.83	102.42
Lattissima One	1,379.00	1,264.08	1,149.17	1,034.25	919.33	804.42	689.50	574.58	459.67	344.75	229.83	114.92
Atelier	1,779.00	1,630.75	1,482.50	1,334.25	1,186.00	1,037.75	889.50	741.25	593.00	444.75	296.50	148.25
Gran Lattissima	1,879.00	1,722.42	1,565.83	1,409.25	1,252.67	1,096.08	939.50	782.92	626.33	469.75	313.17	156.58
VL Next	739.00	677.42	615.83	554.25	492.67	431.08	369.50	307.92	246.33	184.75	123.17	61.58
VL Premium	889.00	814.92	740.83	666.75	592.67	518.58	444.50	370.42	296.33	222.25	148.17	74.08
VL Deluxe	989.00	906.58	824.17	741.75	659.33	576.92	494.50	412.08	329.67	247.25	164.83	82.42
VL Plus	989.00	906.58	824.17	741.75	659.33	576.92	494.50	412.08	329.67	247.25	164.83	82.42
VL POP	649.00	594.92	540.83	486.75	432.67	378.58	324.50	270.42	216.33	162.25	108.17	54.08
Inissia Bundle	848.00	777.33	706.67	636.00	565.33	494.67	424.00	353.33	282.67	212.00	141.33	70.67
VL Next Bundle	1,098.00	1,006.50	915.00	823.50	732.00	640.50	549.00	457.50	366.00	274.50	183.00	91.50
VL Next B2B 1	1,658.00	1,519.83	1,381.67	1,243.50	1,105.33	967.17	829.00	690.83	552.67	414.50	276.33	138.17
VL Next B2B 2	1,835.00	1,682.08	1,529.17	1,376.25	1,223.33	1,070.42	917.50	764.58	611.67	458.75	305.83	152.92
VL Plus B2B	2,135.00	1,957.08	1,779.17	1,601.25	1,423.33	1,245.42	1,067.50	889.58	711.67	533.75	355.83	177.92
VL POP B	1,029.00	943.25	857.50	771.75	686.00	600.25	514.50	428.75	343.00	257.25	171.50	85.75
VL Lattissima	1,990.00	1,824.17	1,658.33	1,492.50	1,326.67	1,160.83	995.00	829.17	663.33	497.50	331.67	165.83

After the expiration of the minimum 12 months contractual period, the subscription will be automatically extended, subject to the application of art. 1.7, with the possibility to terminate after the minimum period, at any time, without justification and without any additional cost to you.

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CHAPTER I. GENERAL CONDITIONS COMMON TO ALL SUBSCRIPTION PLANS

1.1 Who can become a subscriber?

Customers that select the subscription options, legal persons with a registered office in Romania, as well as natural persons at the minimum age of 18 and living in Romania can benefit from Nespresso subscriptions.

Only one subscription option per Nespresso Member can be accessed at a time.

The subscription is not applicable to employees of Nestle Romania S.R.L

1.2 How payments work

The chosen subscription has a fixed price that will be billed monthly during the validity period of the subscription. You will pay the same sum monthly, which will be established depending on the chosen subscription.

The monthly price of a subscription contains any additional costs, including delivery of the acquired goods, for standard delivery (free delivery except Sinapseria via bicycle). The price of Nespresso goods includes VAT, which varies depending on the good.

1.3 Must I become a Nespresso Member in order to acquire a Nespresso subscription?

In order to opt for any of the available subscriptions, you have to register as a Nespresso Member, if you are not one already. Registration as a Nespresso Member can also be done at any of the sales channels from below:

- Online, on the www.nespresso.com website
- In Nespresso stores
- At the Customer Care Centre, available at 0 800 008 300 (toll free number, Monday to Friday, 8:00 a.m - 8:00 p.m)

1.4 What are the Nespresso Credit and Nespresso Extra-Credit?

By paying automatically your monthly subscription fee using you credit card stored in your account and attached to your subscription plan, each month you will receive a fixed amount representing the paid

amount of the monthly subscription rate - the Nespresso Credit - which you can use to purchase Nespresso coffee, accessories and / or Nespresso coffee machines, both online at [www. Nespresso.com](http://www.Nespresso.com), as well as by phone or in Nespresso stores.

Both credit and extra credit accumulated in your account may not be used for any other purchases of goods or services than mentioned above.

Depending on your coffee subscription and its conditions, you will be assigned a Nespresso Extra-Credit in your account.

Nespresso Credit and Nespresso Extra Credit may be used only for the purchase of Nespresso products, namely Nespresso coffee, accessories and / or coffee machines, during the validity of the subscription or for a maximum period of 2 (two) years after the termination date, otherwise the amounts remain available to Nespresso. The order of use of Nespresso Credit and Nespresso Extra Credit for payment will be automatic, as follows: Nespresso Credit, Nespresso Extra-Credit.

Nespresso Credit and Extra-Nespresso Credit cannot be used to purchase Nespresso Subscriptions, cannot be refunded, cannot be transferred and cannot be exchanged for their cash equivalent. You can check their value by accessing your account online at www.nespresso.com/ro/en or with the help of Nespresso specialists from Nespresso stores or the Customer Service Center. In the event of termination of the Subscription for any reason and the subsequent conclusion of a new Subscription(s) within two (2) years, Nespresso Credit and/or Nespresso Extra-Credit will be available on the same membership account for each related Subscription. Therefore, the order of use for payment of Nespresso Credit and Nespresso Extra-Credit will operate starting with the Nespresso Credit and Nespresso Extra-Credit related to the oldest Subscription, as follows: Nespresso Credit and/or Nespresso Extra-Credit Subscription 1, Nespresso Credit and/or Nespresso Extra-Credit Subscription 2, etc.

Nespresso reserves the right to terminate payment of the Nespresso Extra Credit at any time and without giving reasons.

1.5 Unpaid payments

If you fail to pay the monthly amounts due on the due date, Nespresso reserves the right to recover those amounts by any legal means, including but not limited to our automated system that will attempt to process the payment on a recurring basis. Any payment due will be made so that the next payment will have to cover both the previous month and the current month.

1.6 Security checks

To ensure that your bank card is not used without your consent, we reserve the right to contact you to validate your name, address and other personal information provided by you when placing your order. By accepting these additional conditions you consent to these verifications.

Also, if there are suspicions of fraud, to ensure that there are no situations in which someone else uses your bank card without your consent, we reserve the right to contact you to confirm transactions.

1.7 Subscription Termination

If you wish to terminate your subscription, you can do so by accessing the My Account / My Subscriptions section at www.nespresso.com/ro/en or by contacting the Customer Service Center at 0800 008 300 (free call from any network) or visiting any Nespresso store. You will not receive a refund for monthly payments already made at the end of your subscription. If you decide to terminate your subscription, you will lose the status of Ambassador acquired as a result of the subscription purchase, but this will not affect the rights already acquired as a Nespresso member prior to the subscription purchase.

1.8 After the subscription ends

After the termination of the subscription, any Nespresso Credit left unconsumed will still be valid and you will be able to use it for up to 2 (two) years after the termination of the subscription, otherwise the amounts remain available to Nespresso.

1.9 Changes to these Terms and Conditions

Nespresso reserves the right to inform the public of any changes to these Terms and Conditions at any moment, but these changes will not apply to on-going subscriptions, which can be changed by a written agreement, explicitly written between parties.

1.10 Processing of Personal Data

In order to implement each type of subscription, Nespresso processes your personal data, in accordance with the Nespresso data processing policy, available at the following page: www.nespresso.com/ro/en/legal. By contracting a subscription plan, you declare that you have read it and agree with its stipulations.

Personal data that can be processed by Nespresso and by the payment processor in order to properly implement the subscription plans and their execution are the following: name, surname, address, phone number, e-mail address, banking data, Nespresso membership data.

According to the EU Regulation 2016/679 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and to national legislation, data subjects benefit from the right to be informed, right to access the data, the right to intervene and the right to data portability, as well as from the right to not be subjected to an automated individual decision and to address the justice system and the competent authorities. In order to exert their rights, participants can send a written, dated and signed request to Nestle Romania SRL, Nespresso Division at 3 George

Constantinescu St., Sector 2, BUCHAREST, postal code 020339, Bucharest, Romania, or by e-mail at dataprotection@ro.nestle.com.

Considering the legitimate interest of Nespresso to confirm the identity of the customer, to prevent possible fraud, to take any steps before any court, authority, public institution, as well as the interest to defend any rights in accordance with the present Contract, at the time of concluding the Contract, a correct and complete verification of the Client's identity will be carried out, as follows:

1. in the situation where the Nespresso subscription is contracted through Nespresso stores, Nespresso representatives will request the identity document (CI / passport) exclusively to verify the identity of the person concluding this Agreement and to confirm that the Customer's identification data (full name and home address) are correctly and completely included in the Contract. To avoid any doubt, the Nespresso representatives will not keep any kind of copy of the identity document, which will be returned to the Customer immediately after verifying his identity;

1.11 Complaints

For questions, comments and notices with regards to Nespresso subscriptions and the terms and conditions that apply, we kindly ask you to contact us at 3 George Constantinescu, Sector 2, BUCHAREST, you can send us an e-mail at Nespresso.Romania@Nespresso.com or you can call the Customer Care Centre at 0 800 008 300 (toll free number).

CHAPTER II. TERMS AND CONDITIONS - OF THE NESPRESSO COFFEE SUBSCRIPTION

2.1 Price of subscription

Choose a Nespresso Coffee Subscription to benefit from Nespresso Credit and a discount on your favorite coffee capsules by paying the monthly amount specific to the chosen subscription plan, which is the same every month. The subscription plan is based on the customer's coffee consumption, but the subscription entitles the customer to purchase Nespresso products in the following categories: Nespresso coffee capsules, Nespresso accessories and/or Nespresso espresso machines for the amount paid by the customer using the Credit. Prices include VAT and the VAT quotas of coffee products, accessories, and/or machines are different.

2.2 When are payments due?

The first payment for the first month of subscription is due when you sign up for the desired Nespresso Coffee Subscription, by receiving the confirmation of activation of the subscription. The monthly due payment will be paid exclusively by card (either debit or credit card), through Debit Direct. The registration of a valid card in your Nespresso member account is necessary for this operation to take place. All cards are accepted, except for American Express. We assume no responsibility for any limitations imposed by your bank. The next payments will be taken every month, on the same day of the month in which your subscription was activated, by the recurrent charge of your card by Nespresso.

2.3 What is included in the Nespresso Coffee Subscription?

Each month, a fixed amount, representing the amount of the monthly subscription rate paid, will be allocated to your online account as Nespresso Credit. The same Nespresso Credit for which you are eligible will be added to your membership account each month, within a maximum of 4 days from the date of the monthly payment. In addition, as a membership benefit, you will benefit from a 6% to 12% discount on your coffee orders for the entire duration of your membership, depending on the subscription plan chosen.

As of the 3rd month of your subscription, you will automatically acquire Nespresso Ambassador status whereby you will acquire the following extra benefits under the Nespresso&YOU loyalty program:

- 15% extra discount on accessories and Aeroccino
- Free decalcifying solution offered for a total of 1000 capsules purchased
- Benefits for recommendations
- Extended warranty on espresso machines purchased
- Exclusive sales
- Anniversary gift

Based on your Nespresso Coffee Subscription, you can choose to acquire Nespresso coffee capsules, accessories and/ or coffee machines regularly from the www.nespresso.com website, over the phone or in Nespresso stores, by using the Nespresso Credit and Nespresso Extra-Credit.

2.4 Delivery of goods

In case you have **concluded your subscription online, on the website www.nespresso.com/ro/en**, the delivery of the products will be made in compliance with the provisions on "Delivery" of the Nespresso General Terms and Conditions of Sale which you can consult on www.nespresso.com/ro/en in the Legal Information section, depending on the subscription chosen, at the correspondence address indicated by you. The delivery cost is included in the monthly price of the subscription.

If you have **concluded your subscription in Nespresso stores**, the Nespresso coffee capsules for the desired subscription can be handed over to you in the Nespresso store where you have chosen to activate the subscription, if they are available in that store. If the Nespresso coffee assortments are not available in the Nespresso store where you have activated the desired subscription, the Nespresso employee in the store can place an online order for you with the assortments you want, and the delivery will be made to the address indicated by you. The delivery cost is included in the monthly price of the subscription.

2.5 How long does the Nespresso Coffee Subscription last?

The Nespresso Coffee subscription can stop at any moment without any reason or additional costs on your side, by sending us an e-mail at Nespresso.Romania@nespresso.com or by using the "Cancel" button in "My Account".

The sums paid by the date of cancellation of your subscription cannot be refunded, but they will remain in your account as Nespresso Credit to be used in maximum 2 (two) years' time.

CHAPTER III. GENERAL TERMS AND CONDITIONS OF THE NESPRESSO COFFEE AND COFFEE MACHINE SUBSCRIPTION

3.1. Price of subscription

Choose a Nespresso Coffee and Coffee Machine Subscription in order to benefit from the subscription price of a coffee machine and from the coffee capsules you want, depending on the monthly sum due for the chosen subscription plan, transformed into Nespresso credit. You will purchase a Nespresso coffee machine at a subscription price of 1.00 (one) RON and the sum you will subsequently pay depends on the subscription plan that you will choose from the following:

1. Nespresso Esenza Mini C30 Machine Subscription
2. Nespresso Esenza Mini D30 Machine Subscription
3. Nespresso Inissia Machine Subscription
4. Nespresso Pixie Machine Subscription
5. Nespresso Citiz Machine Subscription
6. Nespresso CitiZ&Milk Machine Subscription
7. Nespresso CitiZ Platinum Machine Subscription
8. Nespresso Atelier Machine Subscription
9. Nespresso Latissima One Evolution Machine Subscription
10. Nespresso Gran Lattissima Machine Subscription
11. Nespresso Vertuo Next Machine Subscription
12. Nespresso Vertuo Next Premium Machine Subscription
13. Nespresso Vertuo Next Deluxe Machine Subscription
14. Nespresso Vertuo Plus C Machine Subscription
15. Nespresso Vertuo Plus D Machine Subscription
16. Nespresso Vertuo Pop Machine Subscription
17. Nespresso Bundle Inissia with Aeroccino, Machine Subscription
18. Nespresso Bundle Vertuo Next with Aeroccino Machine Subscription
19. Nespresso Bundle Vertuo Pop with Aeroccino Machine Subscription
20. Nespresso Bundle Vertuo Next with Accessories Machine Subscription
21. Nespresso Bundle Vertuo Next with Aeroccino, Accessories Machine Subscription
22. Nespresso Bundle Vertuo Plus D with Aeroccino, Accessories Machine Subscription
23. Nespresso Vertuo Lattissima Machine Subscription
24. Nespresso CitiZ&Milk Platinum Machine Subscription
25. Nespresso Vertuo Pop+ Machine Subscription
26. Nespresso Esenza Mini C30 Pantone Limited Edition Machine Subscription
27. Nespresso Vertuo Pop Pantone Limited Edition Machine Subscription
28. Nespresso Esenza Mini C30 Refurbished Machine Subscription
29. Nespresso Esenza Mini D30 Refurbished Machine Subscription

30. Nespresso Inissia Refurbished Machine Subscription
31. Nespresso Pixie Refurbished Machine Subscription
32. Nespresso Citiz Refurbished Machine Subscription
33. Nespresso Citiz & Milk Refurbished Machine Subscription
34. Nespresso Lattissima One Evolution Refurbished Machine Subscription
35. Nespresso Lattissima Touch Refurbished Machine Subscription
36. Nespresso Atelier Refurbished Machine Subscription
37. Nespresso Gran Lattissima Refurbished Machine Subscription
38. Nespresso Creatista Plus Refurbished Machine Subscription
39. Nespresso Creatista PRO Refurbished Machine Subscription

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The specifications of each coffee machine and the offered guarantees can be found on the Nespresso website at the links below and will be communicated to you in the Terms and Conditions Specific to the Subscription Contract:

www.nespresso.com/ro/en/order/machines/original/essenza-mini-grey-coffee-machine
www.nespresso.com/ro/en/order/machines/original/essenza-mini-rubyred-coffee-machine
www.nespresso.com/ro/en/order/machines/original/inissia-ruby-red
www.nespresso.com/ro/en/order/machines/original/pixie-carmine-coffee-machine
www.nespresso.com/ro/en/order/machines/original/citiz-cherry-red-coffee-machine
www.nespresso.com/ro/en/order/machines/original/citizandmilk-cherry-red-coffee-machine
<https://www.nespresso.com/ro/en/order/machines/original/citiz-platinum-coffee-machine>
www.nespresso.com/ro/en/order/machines/original/nespresso-atelier-coffee-machine
www.nespresso.com/ro/en/order/machines/original/lattissima-one-facelift-white-coffee-machine
www.nespresso.com/ro/en/order/machines/original/gran-lattissima-fresh-vitality-coffee-machine
www.nespresso.com/ro/en/order/machines/vertuo/vertuo-next-c-cherry-red-coffee-machine
www.nespresso.com/ro/en/order/machines/vertuo/vertuo-next-d-rich-brown-coffee-machine
www.nespresso.com/ro/en/order/machines/vertuo/vertuo-next-d-pure-chrome-coffee-machine
www.nespresso.com/ro/en/order/machines/vertuo/vertuo-plus-c-ink-black-coffee-machine
www.nespresso.com/ro/en/order/machines/vertuo/vertuo-plus-d-red-coffee-machine
www.nespresso.com/ro/en/order/machines/vertuo/vertuo-pop-aqua-mint-coffee-machine
www.nespresso.com/ro/en/order/machines/original/bundle-inissia-red-aeroccino3
www.nespresso.com/ro/en/order/machines/vertuo/vertuo-pop-aqua-mint-aeroccino3
www.nespresso.com/ro/en/order/machines/vertuo/bundle-vertuo-next-accessories
www.nespresso.com/ro/en/order/machines/vertuo/bundle-vertuo-next-aeroccino-accessories
www.nespresso.com/ro/en/order/machines/vertuo/bundle-vertuo-plus-d-aeroccino-accessories
www.nespresso.com/ro/en/order/machines/vertuo/vertuo-lattissima-white-coffee-machine
<https://www.nespresso.com/ro/en/order/machines/vertuo/vertuo-pop-plus-titan-coffee-machine>
<https://www.nespresso.com/ro/en/order/machines/original/citizandmilk-platinum-coffee-machine>
<https://www.nespresso.com/ro/en/order/machines/original/essenza-mini-c30-pantone-coffee-machine>

<https://www.nespresso.com/ro/en/order/machines/vertuo/vertuo-pop-pantone-coffee-machine>

<https://www.nespresso.com/ro/en/order/machines/original/inissia-black-refurbished-coffee-machine>

<https://www.nespresso.com/ro/en/order/machines/original/inissia-red-refurbished-coffee-machine>

<https://www.nespresso.com/ro/en/order/machines/original/essenza-mini-c30-black-refurbished-coffee-machine>

<https://www.nespresso.com/ro/en/order/machines/original/essenza-mini-c30-white-refurbished-coffee-machine>

<https://www.nespresso.com/ro/en/order/machines/original/essenza-mini-c30-silver-refurbished-coffee-machine>

<https://www.nespresso.com/ro/en/order/machines/original/essenza-mini-c30-grey-refurbished-coffee-machine>

<https://www.nespresso.com/ro/en/order/machines/original/essenza-mini-d30-red-refurbished-coffee-machine>

<https://www.nespresso.com/ro/en/order/machines/original/essenza-mini-d30-black-refurbished-coffee-machine>

<https://www.nespresso.com/ro/en/order/machines/original/essenza-mini-d30-matte-black-refurbished-coffee-machine>

<https://www.nespresso.com/ro/en/order/machines/original/essenza-mini-d30-green-refurbished-coffee-machine>

<https://www.nespresso.com/ro/en/order/machines/original/citiz-milk-black-refurbished-coffee-machine>

<https://www.nespresso.com/ro/en/order/machines/original/citiz-milk-red-refurbished-coffee-machine>

<https://www.nespresso.com/ro/en/order/machines/original/lattissima-one-white-refurbished-coffee-machine>

<https://www.nespresso.com/ro/en/order/machines/original/lattissima-one-black-refurbished-coffee-machine>

<https://www.nespresso.com/ro/en/order/machines/original/lattissima-one-brown-refurbished-coffee-machine>

<https://www.nespresso.com/ro/en/order/machines/original/lattissima-one-evo-white-refurbished-coffee-machine>

<https://www.nespresso.com/ro/en/order/machines/original/lattissima-one-evo-black-refurbished-coffee-machine>

<https://www.nespresso.com/ro/en/order/machines/original/gran-lattissima-black-refurbished-coffee-machine>

<https://www.nespresso.com/ro/en/order/machines/original/gran-lattissima-white-refurbished-coffee-machine>

<https://www.nespresso.com/ro/en/order/machines/original/creatista-plus-refurbished-coffee-machine>

<https://www.nespresso.com/ro/en/order/machines/original/creatista-pro-refurbished-coffee-machine>

The subscription references the customers' coffee consumption and the use of a coffee machine, but the price of the subscription offers the client the right to acquire Nespresso products: Nespresso coffee capsules, accessories and/ or coffee machines. The VAT quotas of coffee products, accessories and/ or machines are different.

3.2 When are payments due?

The first payment for the first month of subscription is due when you sign up for the desired Nespresso Machine Subscription. The monthly due payment will be paid exclusively by card (either debit or credit card), through Debit Direct. The registration of a valid card in your Nespresso member account is necessary for this operation to take place. Only VISA and Mastercard credit cards are accepted. We assume no responsibility for any limitations imposed by your bank. The next payments will be taken every month, on the same day of the month in which your subscription was activated, by the recurrent charge of your card by Nespresso.

3.3 What is included in the Nespresso Coffee Machine Subscription?

You will acquire the Nespresso coffee machine of your choice at the subscription price of 1.00 (one) RON and you will pay the first month due sum. The Nespresso coffee machine of your choice will be delivered to you in maximum 5 working days' time as of the 1.00 (one) RON payment and the first month due sum have been charged and upon receiving the e-mail confirmation that the subscription has been activated. In exchange for the monthly due sum included in the subscription and transformed into Nespresso Credit, you can acquire Nespresso coffee capsules, accessories and/ or coffee machines regularly, by using the Nespresso Credit as it is described below.

In addition, after the expiry of the minimum 12 months contractual period, together with the automatic extension of the subscription, as a benefit, you will be allocated monthly to your member account, a Nespresso Extra Credit representing 10% of the amount paid monthly, in the form of points bonus. Each bonus point is equivalent to 1.00 RON and is automatically credited to your online account as follows: for every 10.00 RON paid as part of the fixed amount paid for the subscription, your membership account will be automatically credited with 1 bonus point. The bonus points can be used by you at the time of a subsequent purchase, it is not possible to convert them into money.

3.4 Delivery of goods

If you have concluded your subscription in Nespresso stores, the Nespresso coffee machine and the coffee capsules for the desired subscription can be handed over to you in the Nespresso store where you have chosen to activate the subscription, if they are available in that store. If the model of the Nespresso

machine you have chosen is not available in the Nespresso store, you can purchase the desired subscription online, on our website www.nespresso.com/ro/en.

If you have concluded your subscription online, on the website www.nespresso.com/ro/en the Nespresso coffee machine corresponding to the desired subscription will be delivered to the correspondence address indicated by you, within a maximum of 5 working days from the date of payment of the amount related to the chosen subscription and the sending by email of the subscription activation confirmation.

Delivery of Nespresso capsules will be made, depending on each subscription chosen, to the correspondence address indicated by you, within a maximum of 5 working days from the date of payment of the amount related to the chosen subscription and sending by email the subscription activation confirmation. Delivery of the products purchased during the active subscription period is free, regardless of the value except the delivery by bicycle via Sinapseria.

3.5 What is the duration of a Nespresso Coffee and Coffee Machine Subscription?

The Nespresso Coffee and Coffee Machine subscription lasts minimum 12 months from the date of the first payment according to the chosen subscription; if termination is desired prior to the expiration of the minimum 12 months period, the termination fee is applicable, according to the "Termination Fee" section and this article.

After the expiration of the minimum 12 months contractual period, the subscription will be automatically extended, subject to the application of art. 1.7, with the possibility to terminate at any time without justification and without any additional cost to you.

The Nespresso Coffee and Coffee Machine subscription involves and obliges you to make recurring payments for a period of minimum 12 months (and further, if the subscription extension operates, for its entire duration).

If you want to terminate the subscription before the 12 months have passed, you will pay a termination fee proportional to the remaining contractual period, depending on the purchased coffee machine, according to the table below:

Espressor	Luna 1	Luna 2	Luna 3	Luna 4	Luna 5	Luna 6	Luna 7	Luna 8	Luna 9	Luna 10	Luna 11	Luna 12
Inissia Line	489.00	448.25	407.50	366.75	326.00	285.25	244.50	203.75	163.00	122.25	81.50	40.75
Essenza Mini	539.00	494.08	449.17	404.25	359.33	314.42	269.50	224.58	179.67	134.75	89.83	44.92
Pixie Line	739.00	677.42	615.83	554.25	492.67	431.08	369.50	307.92	246.33	184.75	123.17	61.58
Citiz	889.00	814.92	740.83	666.75	592.67	518.58	444.50	370.42	296.33	222.25	148.17	74.08
Citiz and Milk	1,229.00	1,126.58	1,024.17	921.75	819.33	716.92	614.50	512.08	409.67	307.25	204.83	102.42
Lattissima One	1,379.00	1,264.08	1,149.17	1,034.25	919.33	804.42	689.50	574.58	459.67	344.75	229.83	114.92
Atelier	1,779.00	1,630.75	1,482.50	1,334.25	1,186.00	1,037.75	889.50	741.25	593.00	444.75	296.50	148.25
Gran Lattissima	1,879.00	1,722.42	1,565.83	1,409.25	1,252.67	1,096.08	939.50	782.92	626.33	469.75	313.17	156.58
VL Next	739.00	677.42	615.83	554.25	492.67	431.08	369.50	307.92	246.33	184.75	123.17	61.58
VL Premium	889.00	814.92	740.83	666.75	592.67	518.58	444.50	370.42	296.33	222.25	148.17	74.08
VL Deluxe	989.00	906.58	824.17	741.75	659.33	576.92	494.50	412.08	329.67	247.25	164.83	82.42
VL Plus	989.00	906.58	824.17	741.75	659.33	576.92	494.50	412.08	329.67	247.25	164.83	82.42
VL POP	649.00	594.92	540.83	486.75	432.67	378.58	324.50	270.42	216.33	162.25	108.17	54.08
Inissia Bundle	848.00	777.33	706.67	636.00	565.33	494.67	424.00	353.33	282.67	212.00	141.33	70.67
VL Next Bundle	1,098.00	1,006.50	915.00	823.50	732.00	640.50	549.00	457.50	366.00	274.50	183.00	91.50
VL Next B2B 1	1,658.00	1,519.83	1,381.67	1,243.50	1,105.33	967.17	829.00	690.83	552.67	414.50	276.33	138.17
VL Next B2B 2	1,835.00	1,682.08	1,529.17	1,376.25	1,223.33	1,070.42	917.50	764.58	611.67	458.75	305.83	152.92
VL Plus B2B	2,135.00	1,957.08	1,779.17	1,601.25	1,423.33	1,245.42	1,067.50	889.58	711.67	533.75	355.83	177.92
VL POP B	1,029.00	943.25	857.50	771.75	686.00	600.25	514.50	428.75	343.00	257.25	171.50	85.75
VL Lattissima	1,990.00	1,824.17	1,658.33	1,492.50	1,326.67	1,160.83	995.00	829.17	663.33	497.50	331.67	165.83