



# BELUX RETURN FORM

Please complete this return form and send it back together with your return shipment.

For any questions, do not hesitate to contact our customer service.

## PERSONAL DETAILS:

Client number: .....

First Name: .....

Last Name: .....

Address: .....

Postal Code: .....

City: .....

Order number (example 15417198): .....

## REASON OF THE RETURN (NOT MANDATORY):

### ORDER

- Wrong product received
- Wrong product ordered
- Parcel damaged on arrival

### PRODUCT

- Doesn't meet the expectations

### QUALITY

Quality issue with:

- the machine / accessory
- the chocolates / biscuits
- the coffee

## ADDITIONAL COMMENTS:

.....

Date : .....

Signature :

## YOU CAN SEND YOUR PARCEL TO:

**Nespresso Belux SA**  
Customer Relationship Centre  
ID Logistics, Kranenberg 2  
5047TR, Tilburg, The Netherlands  
0800 162 64 (BE) - 8002 26 33 (LU)  
[nespresso.com/be/en/contact-us](https://nespresso.com/be/en/contact-us)